
Settlement

The process deals with settlement for deliveries. It covers all three forms of distribution:

- Distributor deliveries
- Deliveries direct to retailer
- Deliveries via Crossdock

Settlement is based on the fact that all documentation related to the delivery is to be exchanged in electronic form (EDI).

In addition, the process describes various service level measurements that can be made to document the parties' performance, from ordering, through delivery, until settlement has taken place.

The measurements are typically associated with:

- Correct quantity
- Correct time
- Correct documentation

Settlement includes the following sub processes:

- Invoicing
- Measurement of service level